

# Equipment Safety Recall Quarterly Report Information<sup>1</sup>

Required per 49 CFR Part 573.7

Report Date: December 31, 2003

Calendar Quarter: October - December 2003

Safety Recall Quarterly Report from October 2003 through December 2003

Manufacturer: International Thermal Research Ltd.

Report Author: Marcello Velenosi Phone: (604) 278-1272

Recall Subject: Hurricane Heater

1. NHTSA Safety Recall Campaign Number: 03E - 018

ITR has NOT assigned a code number to this campaign.

2. (a) The date notification to purchasers began: March 2003

(b) Mailing was completed as of July, 2003

3. The Total Number of Items of Equipment Involved: Estimated at 1055.

Number of Items Returned from Inventory or Remedied Prior to Sale: 8

4. (a) Total Number Inspected & Remedied: A total of 775 safety update kits were sent out by ITR for installation by the manufacturers, dealers, and owners of the affected motor homes. 573 kits are confirmed to be installed as of January 27, 2004. About 550 kits were installed by December 31, 2003.

(b) Total Number Inspected & NOT REQUIRING REMEDY: 280 units have been determined to NOT require remedial or repair work. These items are either replacements for installation in the population listed in line 4(a) or are installed in marine vessels and subject to different operating conditions than motor vehicles.

5. Items determined to be unreachable

Total Number Exported:	0
Total Number Stolen:	0
Total Number Scrapped:	0
Total Number Unable to Notify:	4 Returned mail

Total Number Otherwise Unreachable: 4

Describe: We still need to contact 4 customers as they have no current address or telephone number. The respective motor home manufacturers of these owners have been notified and they are awaiting the owners to have service done to the units and then their records can be updated with current contact information.

<sup>1</sup>Any questions please contact Mrs. Kelly Schuler or Mr. George Person at (202) 366-5227 or by FAX at (202) 366-7882.